



Environment & Community Support Overview

Southwark Anti-Social Behaviour Unit (SASBU)

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SASBU Mission

To support victims of anti-social behaviour by tackling perpetrators



Background

•First multi-agency ASB unit in London (2000)

Council & police officers based at police station

•Currently part of Housing department (subject to review) with reporting lines to Community Safety Team and SSP structure (anti-social behaviour strategic group)



Functions

- Investigation- evidence gathering/surveillance
- Risk assessments
- Legal interventions- local authority & landlord
- Victim support
- Rehousing assessments
- Centre of excellence (good practice, training)
- SSP Hate crimes/ domestic violence/Asb strategic delivery lead



Referrals

- Area housing offices (tackle low-level ASB)
- •Police (safer neighbourhood teams)
- Voluntary agencies

+

 pro-active area projects- ASB 'hotspots' based upon intelligence eg Rotherhithe gangs & Camberwell street population



Area housing offices

- registration of complaint/incident (from CSC)
- acknowledgement/caseworker
- agreed action plan for low-level Asb
- initial investigation
- non-legal interventions eg mediation, acceptable behaviour contract, warning letter
- risk high/immediate response- refer to SASBU via area
 ASB champion



Enforcement

•Landlord- injunctions, possession orders, evictions, introductory and demoted tenancies, RTB suspension orders, new tenancy agreement

•Local Authority (in consultation with police) Asbos, Dispersal orders, crack house closure orders

 + noise team (seizure orders) + community wardens (fixed penalty notices (FPNs) for enviro-crime)

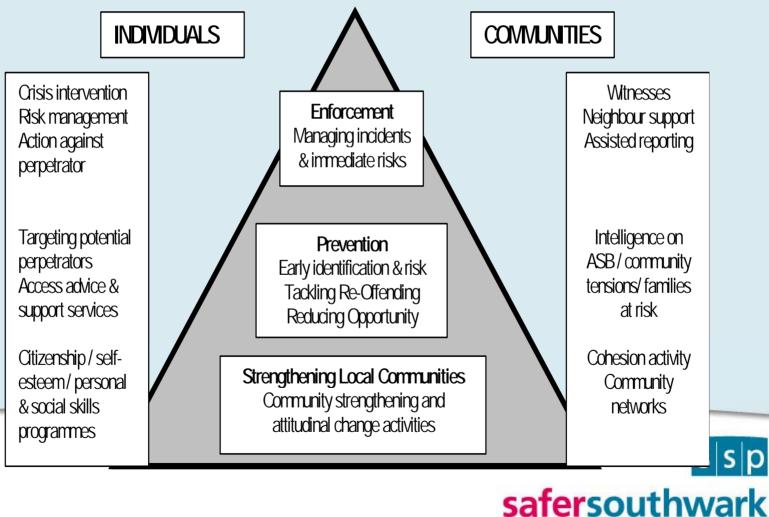


Methodolgy

- Escalation (ABC> eviction> imprisonment)
- Information exchange
- Multi-agency problem-solving
- •Risk to victim/community
- •Respite



SSP holistic approach



partnership

Partnership working

- Prolific and other priority offenders (PPOs)- police
- Risk management panel (RMP)- Youth Offending Team (YOT)
- Youth inclusion support panels (YISPs)- YOT
- Together action zones (TAZs)- Community safety
- SSP operations group- Community safety
- Safer Neighbourhood Teams- Police
- Community Wardens- E&L



Protocols

- Exchange of Information protocol
- ASBO protocol
- Crack House protocol (Home Office award winner)
- SASBU/YOT protocol
- SASBU/Leasehold management unit protocol



Case Study 1

SASBU and the police safer neighbourhoods team worked in the Camberwell area to secure 6 ASBOs against an anti-social street population hardcore with prohibitions, these include:

•banning them from possessing alcohol in Camberwell

•gathering in groups of more than two and causing harassment, alarm or distress to the community



Case Study 2

In Rotherhithe and Bermondsey SASBU have also used ASBOs with conditions. For example, to include:

- a ban on youths from going into particular estates or even from the whole of the borough
- meeting with each other or going to parks in the borough
- using scooters or motor vehicles
- entering other residents' properties or private balconies or throwing stones



Key Performance Indicators

*Percentage of ASB cases that were successfully dealt with:

| Target for the year 2004/05 | = | 60% |
|-----------------------------|---|-------|
| Achieved 2004/05 | = | 70.2% |
| Achieved 2003/04 | = | 62.9% |

*Defined as no further allegations by the same victim against the same perpetrator, within three months of the case being closed, as a result of action by the Council



SASBU legal actions 2004/5

(by community council area)

| community council | ASBOs | ABC | injunctions | crack house closure order | notice seeking possession | possession order | eviction | total |
|-----------------------|-------|-----|-------------|------------------------------------|---------------------------------|---------------------|----------|-------|
| Rotherhithe | 3 | 4 | 2 | 4 | 1 | 0 | 0 | 14 |
| Bermondsey | 4 | 1 | 2 | 0 | 9 | 2 | 1 | 19 |
| Borough & Bankside | 1 | 0 | 0 | 1 | 2 | 2 | 2 | 8 |
| Walworth | 0 | 8 | 1 | 3 | 4 | 4 | 1 | 21 |
| Camberwell | 7 | 21 | 2 | 3 | 8 | 2 | 4 | 47 |
| Peckham | 1 | 0 | 7 | 1 | 3 | 2 | 1 | 14 |
| Nunhead & Peckham Rye | 4 | 0 | 6 | 0 | 6 | 3 | 1 | 20 |
| Dulwich | 1 | 2 | 1 | 0 | 4 | 0 | 1 | 5 |
| Total | 20 | 36 | 21 | 12 | 37 | 15 | 11 | 152 |

*1 ASBO covers two community council areas



ASBOs obtained...

$2004/05 = 20^*$

* This is nearly double the previous year's total and brings the current cumulative number of ASBOs obtained in Southwark to 43.



Benchmarking*

| type of | no. in | London | |
|---------------------|-----------|---------|-----------------|
| action | southwark | average | position |
| ASBO | 20 | 16 | upper quartile |
| ABC | 36 | 34 | second quartile |
| crack closure order | 12 | 6 | upper quartile |
| dispersal order | 0 | 3 | lower quartile |

*Government Office for London (GOL) 2004/05.

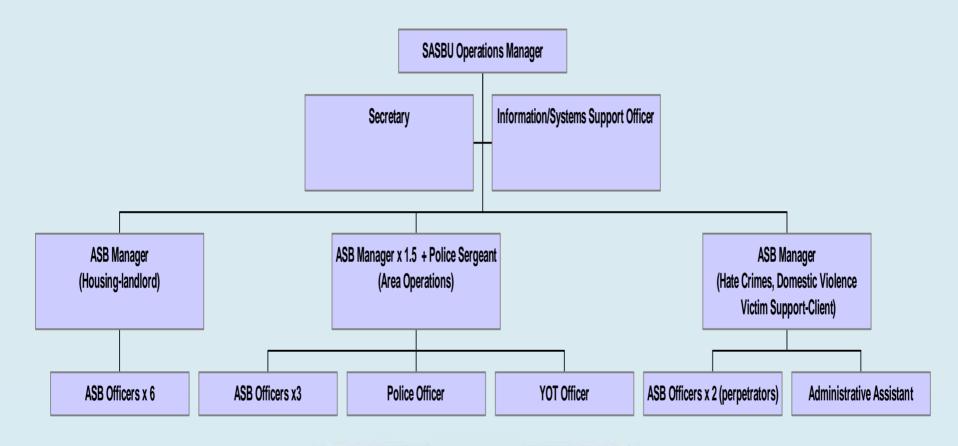


Resourcing (2005/06)

- increased funding to enhance capacity- more caseworkers
- specialist team to manage referrals from area housing offices
- increase in enforcement action
- increased support to frontline housing staff & ASB champions
- provision of a team dedicated to area operations (supporting TAZs)
- increase in the use of ASBOs and ABCs
- specialist team to undertake hate crime & domestic violence work



SASBU STRUCTURE





New developments.....

 area Asb 'Together Action Zones' (TAZs) incorporating street action teams & police safer neighourhood community panels

 networked Asb case management database-working towards internet access for voluntary sector

 increased support for vulnerable hate crime and domestic violence victims ('independent advocacy')

• joint housing staff /warden working to increase reassurance on estates

• and.....



'It's your Call'-020 7525 5777

- New phone one point contact in CSC (with envirocrime reporting line)
- In scope services and handoff (to SASBU)
- SASBU- gatekeeper & case management
- Interim process pending back office review as part of CSC
- SASBU- dedicated resources to manage volumes: Response within 5 days
- 85 hand-off calls in first 2 weeks



Finally.....

SASBU is under substantial scrutiny- increasing customer expectation

Increasing resources to deliver but cases can be complex (eg vulnerable perpetrators)

Outputs and outcomes- 'more ASBOs or less Asb'

Focus must be on victims & witnesses and providing respite for communities

